

Country Boy Trailers
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June 1, 2006

Office of the Secretary
Federal Communications Commission
445 12th St., SW
Washington, DC 20554

RE: CG Docket No. 03-123

Comments

To: The Commission

Country Boy Trailers wants to advise the FCC of a number of concerns it has about the misuse of the two Internet-based forms of telecommunications relay service (TRS), Internet Protocol (IP) Relay Service and Video Relay Service (VRS).

1. Accepting a call from a communications assistant (CA) is very time consuming. Our experience is that these calls last anywhere from thirty to sixty minutes.
2. As of this date, the only calls that we have received from a CA has been for the purchase of trailers using stolen, fake, or otherwise invalid credit cards. In several instances, after telling the caller that the credit card was not valid, they called back with different ones (using a different CA).
3. We are considering not accepting any more of these calls, but would not want to offend a legitimate caller.
4. We do not believe that the CA has the ability in all cases, nor the sole responsibility to determine if a call is fraudulent.

Therefore Country Boy Trailers respectfully requests that any Proposed Rulemaking include the right of the Seller to inform the CA that the call is fraudulent and that the Seller is requesting that the communications be terminated on that basis.

Thank you for considering our comments on this very important matter.

Submitted by,

Country Boy Trailers
By: Ray H. Dees
Title: Sales Manager